

**Ruvitex**

# WARRANTY

*Ruvitex warrants to the 'Customer' in relation to the building detailed below, that subject to the warranty conditions herein, Ruvitex will supply replacement membrane for any defective Ruvitex membrane installed in accordance with the Ruvitex recommended installation procedures by a Ruvitex Authorised Contractor for a period of 20 years from the date of approval of the Ruvitex membrane installation.*

Customer Name:

Ruvitex

Authorised

Building Address:

Contractor:

Product

Approval Date:

Approx. area (m<sup>2</sup>):

## Conditions

1. Payment in full must have been received for the product and the installation work.
2. The membrane has been installed by a current, registered, Ruvitex Authorised Contractor in accordance with Ruvitex recommended installation procedures.
3. The membrane has been maintained with reasonable care and the roof inspected in line with Ruvitex routine maintenance recommendations.
4. Written authorisation from Ruvitex has been received for any alterations or repairs made on or through the membrane, or objects such as, but not limited to, fixtures, equipment or structures, placed on, or attached to the membrane.
5. There has been no significant change in use of the building such as to effect the membrane originally installed.
6. The Membrane has not been damaged by an act of negligence, accident or misuse, vandalism, terrorism or by natural disaster of any kind.
7. The customer is responsible for the cost of investigative works for any alleged membrane failure until it is demonstrated that there is a fault with the Ruvitex membrane.
8. Defective materials are reported in writing within 7 days after any defect is identified or ought with reasonable diligence to have been identified.
9. This warranty is limited to area of defect only
10. Liability to the customer excludes consequential, economic or indirect loss of any kind.

**Routine maintenance recommendations.**

Maintenance of Ruvitex membrane is not normally required however it is recommend that routine inspections should be carried out on all flat and low pitch roof types (as per SPRA Guide G and good roof maintenance practice).

Inspections should be carried out annually as minimum, preferably in early spring or late autumn.

On roof areas under trees it is good practice to inspect in both spring and autumn.

The purpose of inspection is to:

- Check that rainwater outlets, gullies and gutters are clear and free flowing.
- Inspect the waterproofing membrane, trims, and ancillary products for damage.
- Inspect pointing material between flashings and brickwork etc.
- Check that material and debris etc from other trades has not been left on the roof.
- Check for evidence of chemical, oils or lubricant spillage around roof mounted plant and at extractors etc.

Leaves, pollution from birds and all other foreign matter should be removed and not allowed to accumulate on the roof surface.

If pounding water has occurred and subsequently left silt or algae on exposed membrane this should be removed. The silt or algae should be removed by brushing when wet with a soft bristle brush and finally removed by water spray. Propriety fungicides, detergents or cleaners containing solvents should not be used as they may harm the waterproofing membrane.

If there is evidence that the pointing material between flashings and brickwork etc. of shrinking or cracking it is recommended that this should be removed and replaced.

A record of each inspection and subsequent maintenance activity must be kept. It is recommended that a standard roof plan, marked with coordinates and detailing date and actions taken will help to avoid confusion and instructions to contractors/staff providing inspections.

All inspections and maintenance work should be carried out by appropriately qualified personnel who have the necessary safety certification for working at heights.

It is recommended any necessary maintenance work to the membrane is carried out by the Ruvitex Authorised Contractor who undertook the original installation.